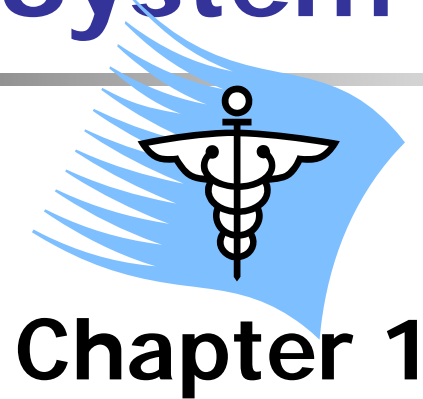


Introduction to the United States Health Services System







Objectives

- Define health care and health services
- Assess the various trends in health care that will impact the management of health care in the future.
- Identify the main components of the health services system.



Health Care and Health Services

- ***Health Care*** is the ***total societal effort, organized*** or not, whether private or public, that attempts to ***guarantee, provide, finance, and promote health.***
- Health Services are the ***delivery of care component of health care.*** They are provided by ***practitioners and organizations.***



Health Care

- It encompasses all effort (organized or not); public or private)
 - Health Promotion and Disease Prevention activities (*wellness activities- proper rest, diet, exercise*)



Health Services

Direct Patient Care Provided by:

Health Services Organizations

HMOs, PPOs. NFs

Free standing emergency

Surgery centers

Public health department

Home health agencies

DVA medical systems

Multiorganizational systems

HSO Managers and Employees and Practitioners

Licensed independent Practitioners (LIPs)

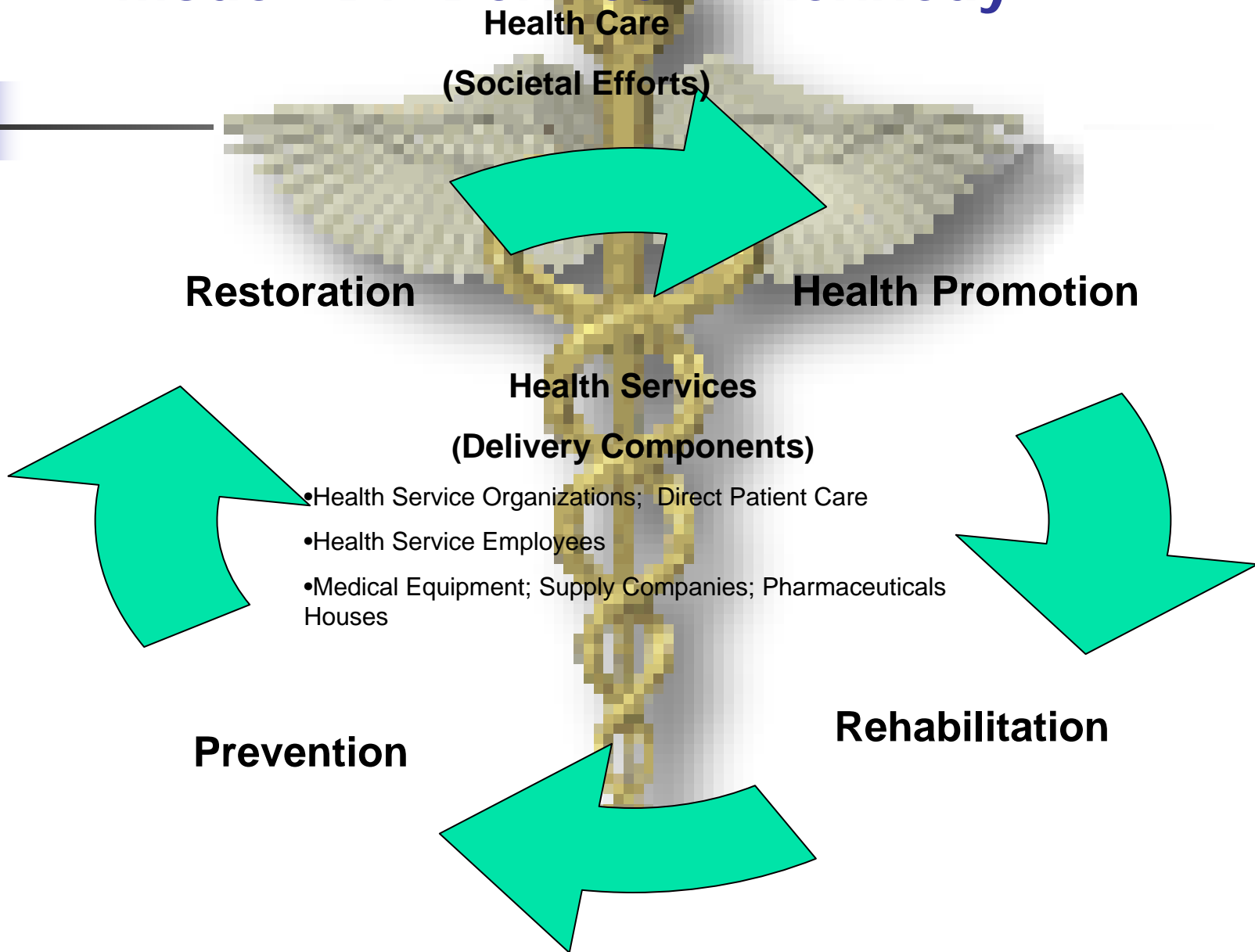
Physicians, dentists, optometrists, podiatrist, clinical psychologists; some state nurse midwives)

Dependent Practitioners

RNs. LPN/LVNs, dietitians, social workers, EMTs, therapist, medical technologists, pharmacist, radiographers

Medical equipment and supply companies and pharmaceutical houses

United States Health Services System Model- Dr. Bernice R. Kennedy





Health Services

- The health service system in the *United States – a market based systems* in an affluent, *industrialized economy*, which nevertheless *lack universal health care*.



Trends in Health Services

- ***Changes***
 - Unprecedented rate
- Affecting providers, payers, patients, politicians who make decisions about the health services system.
- ***Systematic changes*** have been ***rejected*** in favor ***incremental change***.



Trends in Health Services

■ Changes.

- Being driven largely by a concern about costs/expenditures/lesser extent about quality.
- Access, quality and cost are the focus of the United States' Health System.
- Market goods versus social goods. Market principles results in debate over the competing values of equality and efficiency.



Trends Cont:

- **United States Health Services System**
 - Most comprehensive
 - Technologically advanced
 - Costly in the world
 - Does not provide universal coverage
 - 20% of the population may not have financial access (through private or public insurance)



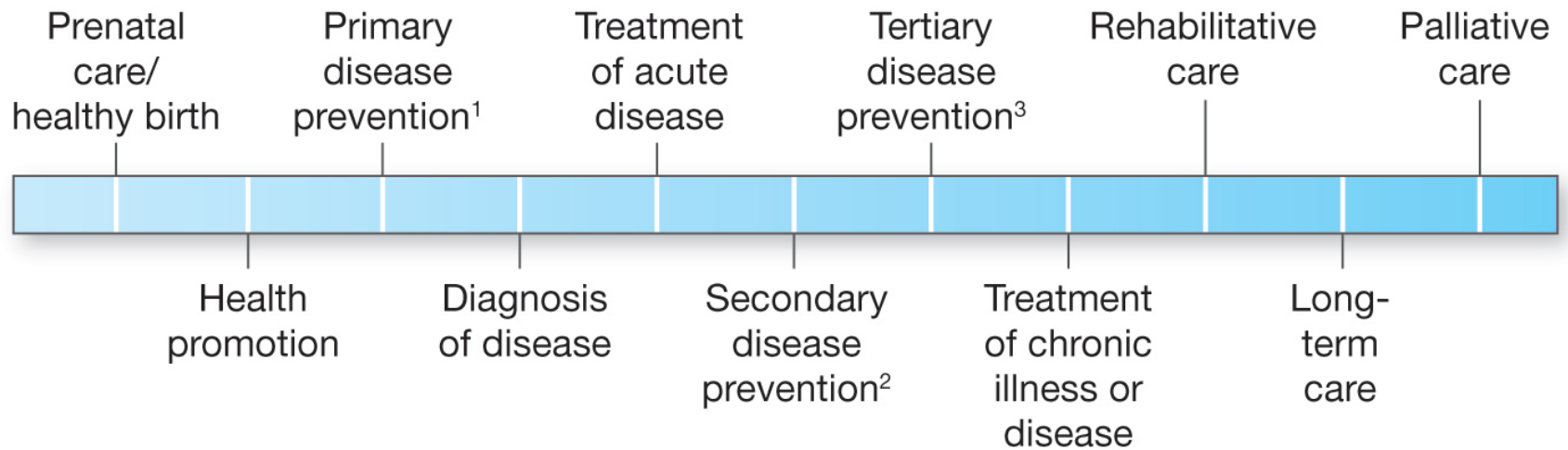
Trends Cont:

- **Managed Care**

- Once considered an alternative mode of health service delivery
- Now the mainstream of service provided

Figure 1.1

Continuum of Health Services





Healthcare System/Needs/ Problems

- The needs or problems that drive the system, including access to care.
 - What factors influence health status?
 - What factors influence the health seeking of care?
 - What are the effects of utilization of health services on health status?
 - Who has access to health services?
 - Is access to health services a right?



Understanding the US Health Systems

Major Components

- Organization
- Management
- Economic Support
- Resources
- Delivery Systems

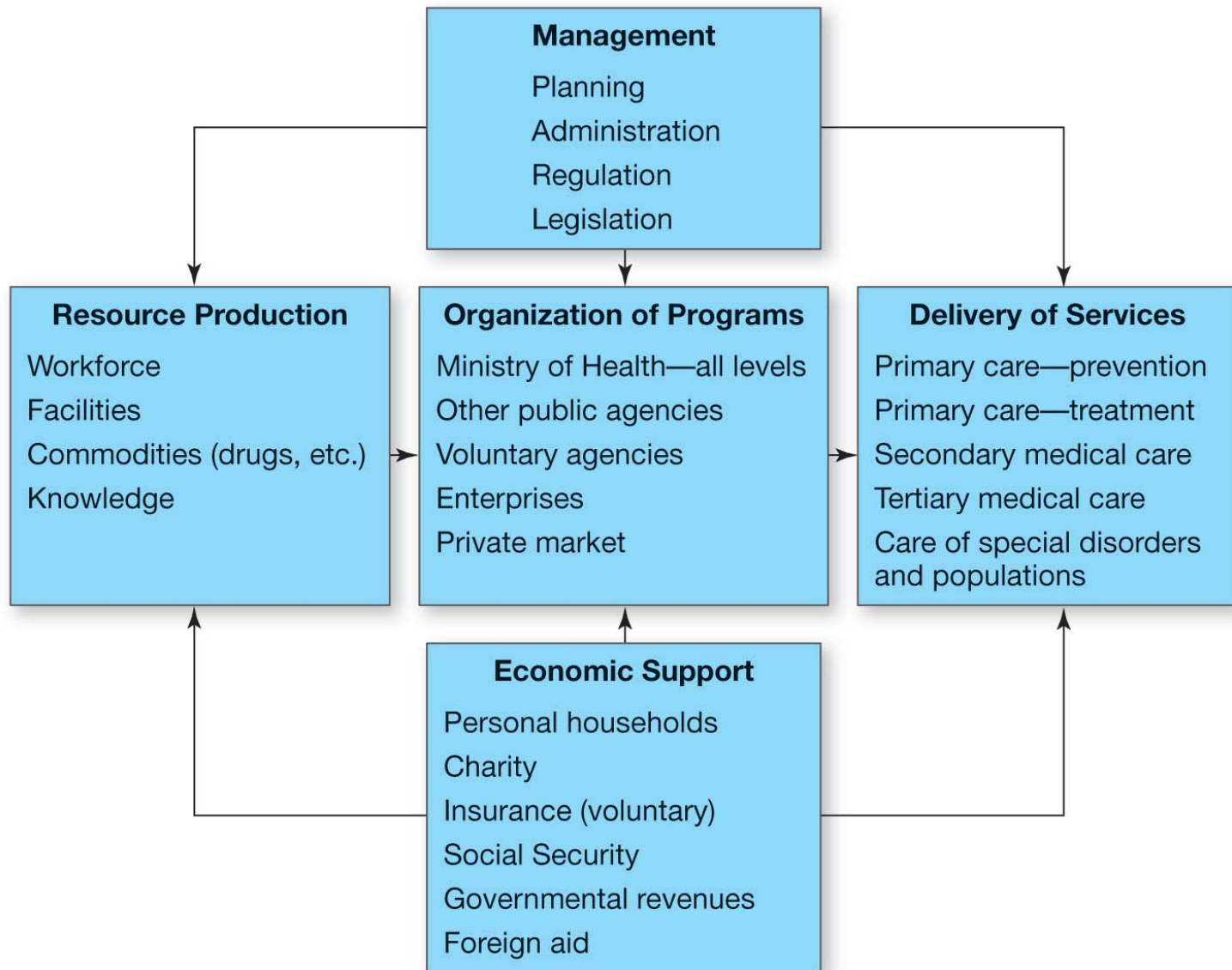


Organization of Health Services

- How the health care system is organized and the roles of it public and private sectors.
- Mixture of public of governmental sector
- Private sector
- Voluntary sector or charitable

Figure 1.2

National Health System: Components, Functions, and Their Interdependence





Management of a Health Care System

- **Planning**
 - Occurs at various levels-project; program; organizational unit; subunits
 - ***Public and Private Sectors***
 - Two major national planning
- **Administration**
 - Organizing
 - Staffing
 - Budgeting
 - Supervising/consulting
 - Procuring
 - Maintaining
 - Coordinating
 - Evaluation
 - ***Public and Private Sectors***



Management of a Health Care System- Cont:

- **Legislation**

- Governmental units/enact laws and ordinances
- Authorizing legislation/ programs
- Facilitate resource production/train workforce/develop health service facilities
- Social financing of health services/ reimbursement of providers
- Quality surveillance/health service produces/quality standard
- Prohibited injurious behavior/environmental protection laws
- Protect the individual rights/informed consent of patient
- ***Public sectors***

- **Regulation**

- Certification of facilities and professionals
- Accreditation
- JCAHO
- HMOs
- ***Public and Private Sectors***



Economic Support of Health Services

- The influence of the three types of health services organizations- *private*, *public*, and the *voluntary sectors*.
- How health care is financed dictates which population receive care, and the kind of care they receive.



Production of Health Services Resources

- Provision of health services requires resources such as a trained workforce, the availability of appropriate levels of facilities in which services may be provided
 - Biomedical research to balance the art and science of care
 - Medical technology including *drugs, devices,* and *advances in medical* and **surgical procedures.**



Delivery of Health Services

- **Organization of Programs**
 - Ministry of Health – All levels
 - Other public agencies
 - Volunteer agencies
 - Enterprises
 - Private Market
 - Management
- **Management**
 - Planning
 - Administration
 - Regulation
 - Legislation
- **Economic Support**
 - Personal household
 - Charity
 - Insurance (Voluntary)
 - Social Security
 - Governmental revenues
 - Foreign aid



Delivery of Health Services-Cont:

- **Resource Production**
 - Workplace
 - Facilities
 - Commodities (drug etc.)
 - Knowledge
- **Deliveries of Services**
 - Primary care
 - Secondary Care
 - Tertiary Care
 - Long-Term Care
 - Palliative Care
 - Care of Special Populations and Special Disorders



References

- Barton, P.L. (2007). *Understanding the U. S. Health Service Systems*, Third Edition; Phoebe Lindsey Health Administration Press.



Questions

